



# TEMS Pocket 22.1 Overview

Handheld Testing Solution

infovista

KNOW YOUR NETWORK™



# Agenda

- Introduction & Portfolio
- TEMS Pocket Overview & Key Benefits
- TEMS Pocket Use Cases
- Architecture
- Introducing 5G Testing
- Devices

# Introduction & Portfolio



# Who We Are

## The leader in modern network performance

We give you complete visibility and unprecedented control to deliver brilliant experiences and maximum value with your network and applications



### Global Presence

Regional headquarters in Ashburn, VA, Paris and Dubai to offer in-region services and support



More than **700** employees in **20** regional offices



**Partnerships** and alliances with major industry leaders



More than **1,500** customers in **150** countries



Our complete portfolio covers enterprise and service providers from **SD-WAN** to **5G** and **beyond**

# We Know 5G.

Explore our latest 5G deployments.

CUSTOMERS	COUNTRIES	USERS
172	55	2472

**Don't fall behind. Use an integrated 5G solution.**

Our experts are supporting major 5G trials and deployments with Tier 1 mobile network operators and leading 5G network vendors around the globe. Learn from their real-life experiences and demo the only integrated 5G solution on the market that covers your entire rollout.

Talk to a 5G Expert



SEE IT IN ACTION!

# 5G Customers



SmarTone



Sunrise



swisscom



ATHENA-TEK

verizon

T-Mobile

Sprint

axione



VIDEOTRON

CROWN CASTLE



CRC

ROGERS



arqiva

Charter COMMUNICATIONS

Smart



Bell Mobilitu

bean

TIM

ZTE



TELUS



U.S. Cellular

BREUER

eastlink



Deutsche Telekom

dish

Freedom mobile



AWTG



LCC



Omantel

A1

Qualcomm

SaskTel

HARRIS

infovista

Hrvatski Telekom

umlaut

Kantonspol Zürich

Magyar Telekom

NTT DATA

msi Mobile Systems International Together Delivering Excellence

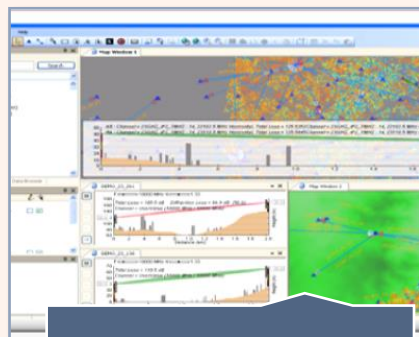
KNOW YOUR NETWORK

# Infovista 5G Portfolio

## RAN Engineering Products



Planet



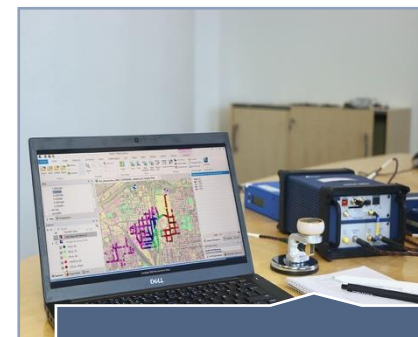
Ellipse



Geodata



TEMS Investigation



Scanners & UEs



TEMS Pocket



TEMS Paragon



TEMS Discovery



TEMS Sense



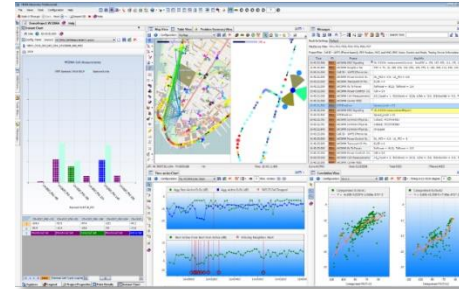
# TEMS Network Testing Solution

Real-time analytics and orchestration



TEMS Director

Post-processing and analysis



TEMS Discovery

Data Collection



TEMS Investigation



TEMS Pocket



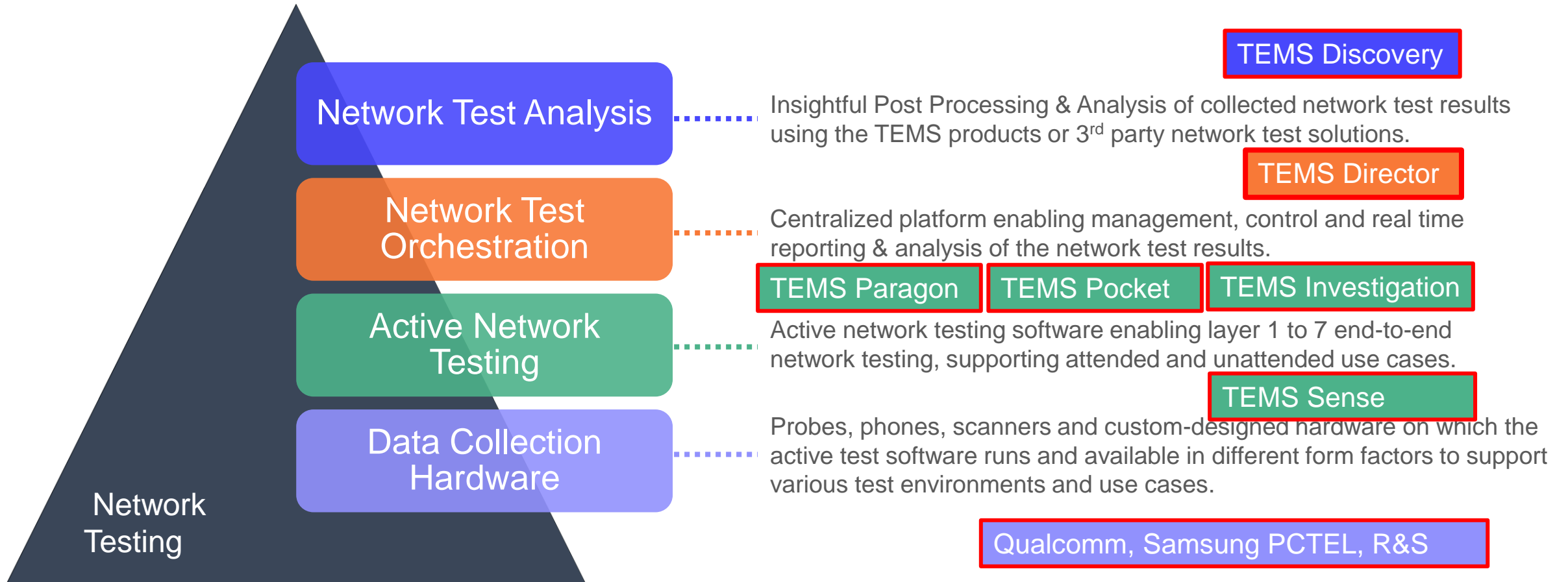
TEMS Paragon



TEMS Sense



# RAN Engineering Portfolio – Network Testing



# Use Areas and Technologies

WCDMA  
HSPA

GSM  
GPRS  
EDGE

LTE (FDD/TDD)  
LTE NB-IOT  
LTE CAT M1

LORA

TD-SCDMA

CDMA2000 EV-DO (Rev. A/B)  
CDMA2000 EV-DO (Rel. 0)  
CDMA2000 (1X)  
cdmaOne (IS-95)

5G NR

INDOOR AND OUTDOOR



SITE VERIFICATION AND ACCEPTANCE



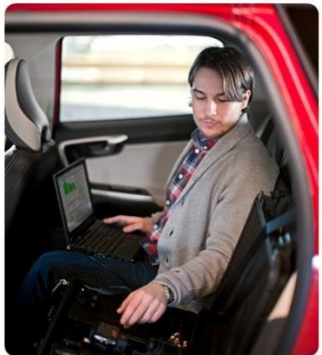
INITIAL TUNING



NETWORK ACCEPTANCE



SERVICE QUALITY MONITORING



OPTIMIZATION



TROUBLESHOOTING



NETWORK VERIFICATION



BENCHMARKING

# Overview and benefits





# TEMS™ Pocket

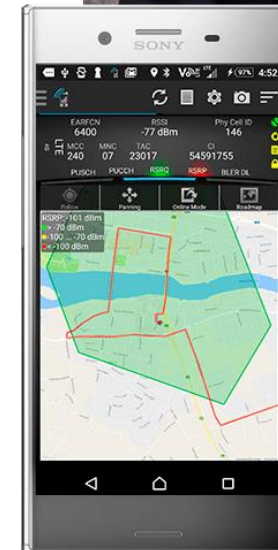
## Ultraportable Network Testing Solution for Indoor and Outdoor

### What is TEMS Pocket?

TEMS Pocket is a compact, ultra-portable solution for testing and benchmarking network performance and subscriber experience indoors (buildings), underground (subways), and densely populated pedestrian areas (urban sidewalks).

### Why TEMS Pocket?

The majority of mobile voice and data connectivity happens in indoor environments, which is why Infovista's industry-leading TEMS Pocket is the ideal ultra-portable walk-testing solution for measuring QoS and QoE performance and quality everywhere mobile subscribers walk, run, work and congregate.



# TEMS™ Pocket – Benefits



## Test in any location

Operators can easily test locations such as inside restaurants, shopping malls, subways, trains, boats, event venues



## Target user experience

Allows the tester to truly test networks and services, end-to-end from a subscriber perspective



## For the entire HetNet deployment

Integrates with indoor planning and design solutions for efficient preliminary network surveys, all the way to design tuning



## Optimize equipment utilization

Via our Global License Server you can monitor and optimize equipment utilization and users can easily share licenses to reduce costs.



## Smart testing

Workflows and automation to reduce time and enable for non-technically skilled users to perform tests.



## Small, convenient form factor

Captures a range of data that normally requires laptops or even larger tools



## Multi-device measurement

Offers a multi-device measurement environment, in which one controller device controls the actions of up to 14 agent devices, without additional hardware



## Single interface

Allows users to operate and control multiple devices through a single interface



## Implemented on a range of handsets

Supports the widest range of device brands on the market. One of the first air interface test and measurement tools to support the Android OS

# TEMS Pocket - Charter

Enhancing data collection experience in multiple areas by leveraging TEMS Pocket's embedded core platform to be used for a wider audience while increasing the number of handheld devices supported.

## OPEX Reduction by providing smart testing

- Automated Indoor pinpointing **reduces test time with 50%** and improves accuracy
- VeriSite **reduces time and effort** needed for outdoor site verification
- Intelligent workflows - designed for **technical and non-technical users**



## Support evolving technologies and network transformation

- Video Service Testing, VoLTE/ViLTE, IoT, **5G**, and future technologies
- Strong vendor relationship, **first-to-market** with new available commercial devices

## Tight integration with the TEMS portfolio to create robust solutions

- **Improve efficiency and cost saving** for users
- **Flexible** packages tailored to address different project needs

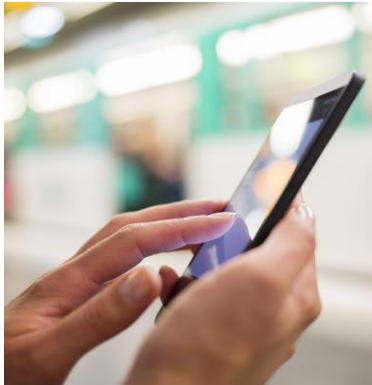




# Use Cases



# TEMS Pocket Use Cases



**Testing &  
Troubleshooting**



**Single Site Verification  
(SSV)**



**Benchmarking**



**Real-time Monitoring  
& Reporting**

# Testing & troubleshooting

## Smart testing

- Automatic pinpointing to save 50% of test time
- Quick start via integration with third parties (iBwave) to set up building information
- Customizable events to speed up troubleshooting
- Powerful scripting including parallel tasking including control functions to fulfil the market's widest need of tests cases.
- One tool to test all.

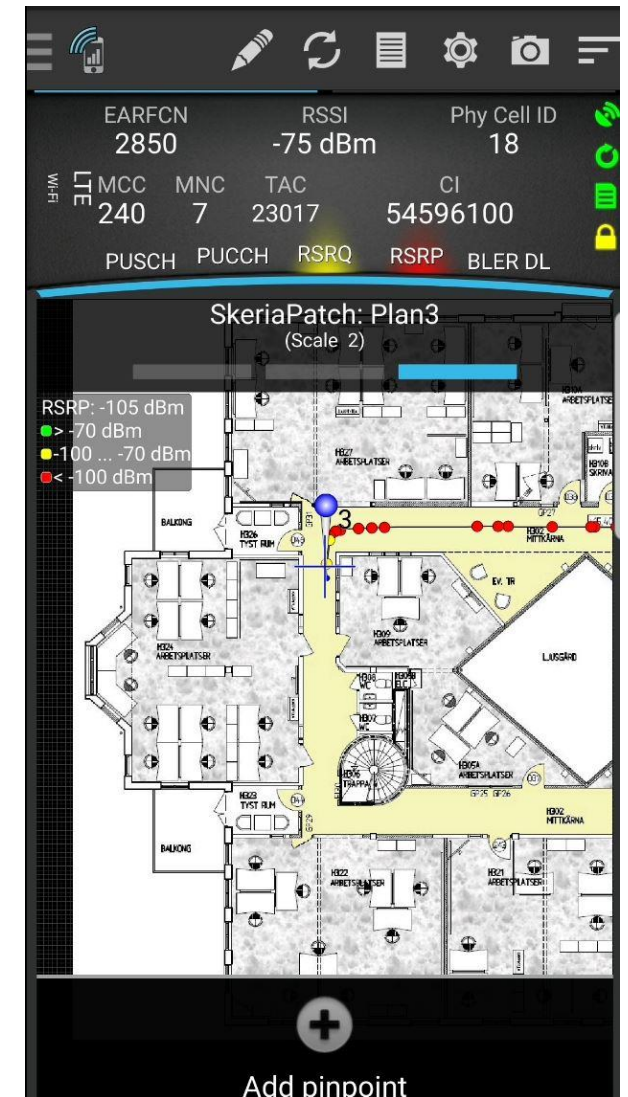


## Evolving technologies and network transformation

- Light weight scanning solution to verify 2-5G networks (control the scanner via the UE)
- Latest devices & FW

## Integration in the TEMS Portfolio

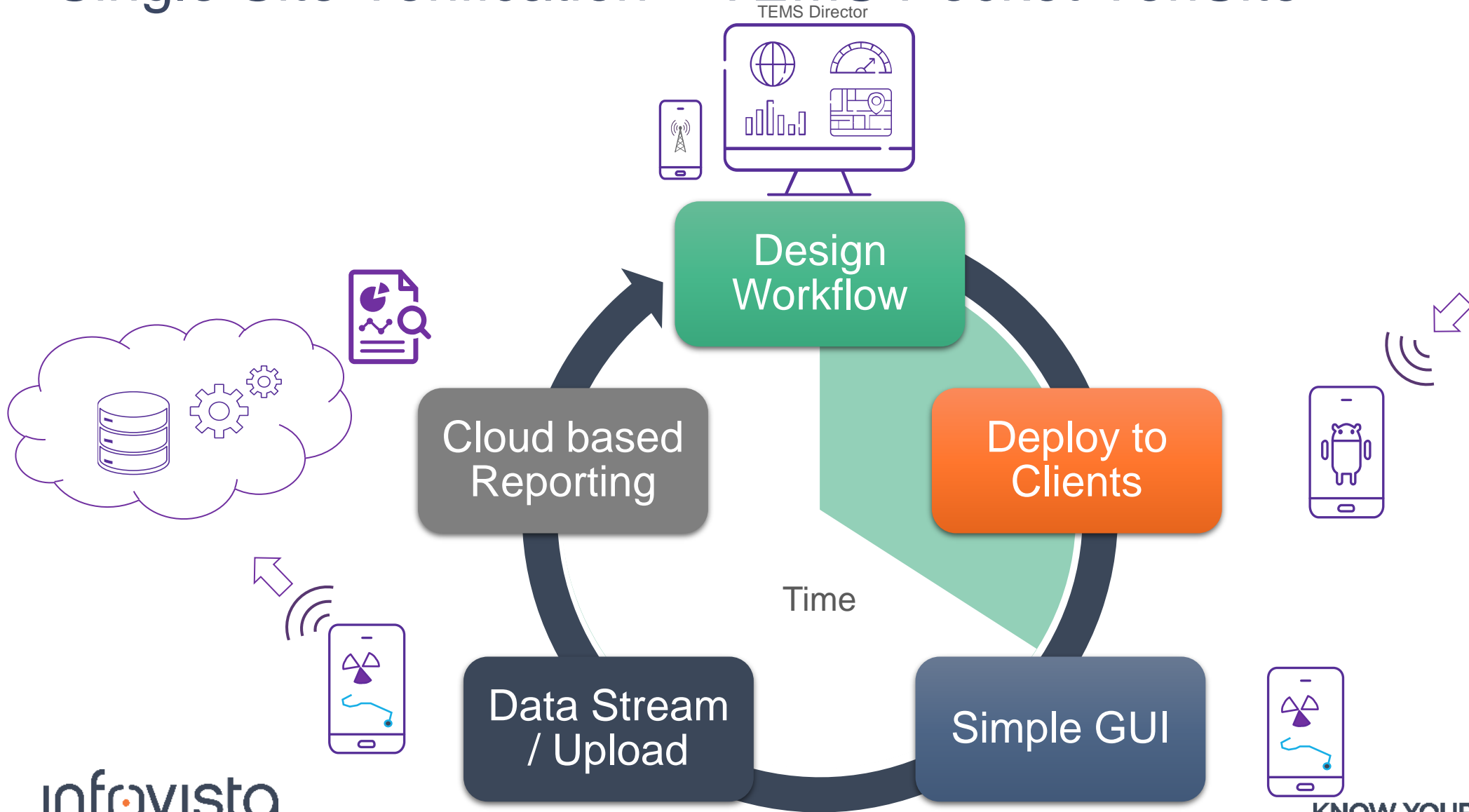
- Complete set of KPIs and information elements logged in format compatible with TEMS Discovery & TEMS Director.







# Single Site Verification – TEMS Pocket VeriSite



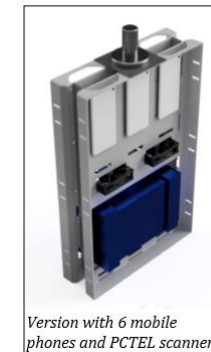
# TEMS Back-Pack Ver.4- 2020 Q1

## New generation back-pack having strong requirements about Modularity and Flexibility

- Can support up to 12 phones, optionally it can be configured with the PCTEL IBFlex/ HBFlex when scanning is required
- Controller agent- a tablet UE as master control unit, with support for automated pinpointing
- Battery pack- hot swap and charging without removing the batteries.
- “Telescopic tube” 2x antennas on the side, as well as a magnetic plates on top
- Internal USB hub for charging and communication
- Inbuilt control panel (led display) for charging and temperature
- Cooling fans, additional cooling using Colling packs
- Rain cover/ protection cover
- Ergonomic design with ventilation



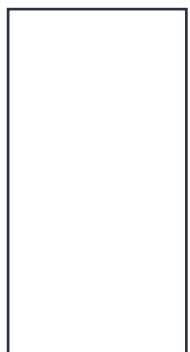
Back-Pack solution, conceptual pictures



Version with 6 mobile phones and PCTEL scanner.



Version with 12 mobile phones.



# Real time monitoring & reporting

## Smart testing

- Menus and views adopted to technology tested, intuitive to use and optimized for the task performed. Context sensitive. Saves time to only look at views of interest.
- Instant reports on-screen to ensure data collection is done.

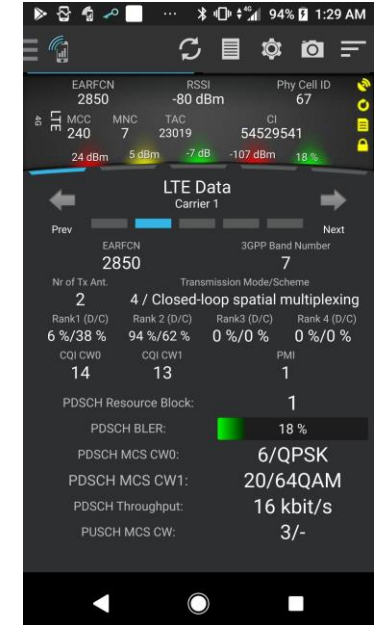
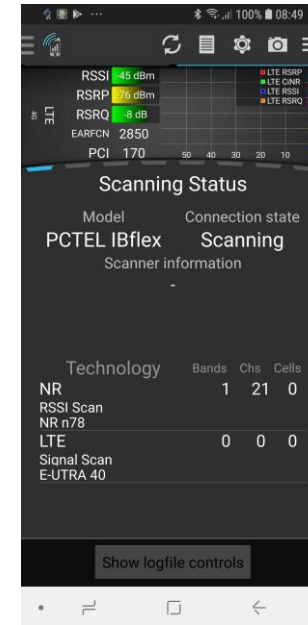


## Evolving technologies & network transformation

- Complete set of KPIs and information elements logged in format compatible with TEMS Discovery & TEMS Director.

## Integration in the TEMS Portfolio

- Automatic upload of collected information to central storage.



# Architecture





# Architecture

## Data Collection



Indoor Tests using TEMS Pocket



Benchmarking using TEMS Pocket



Single Site Verification  
Using TEMS Pocket Verisite

Data is collected via a number of collection devices, fixed or mobile, indoor or outdoor

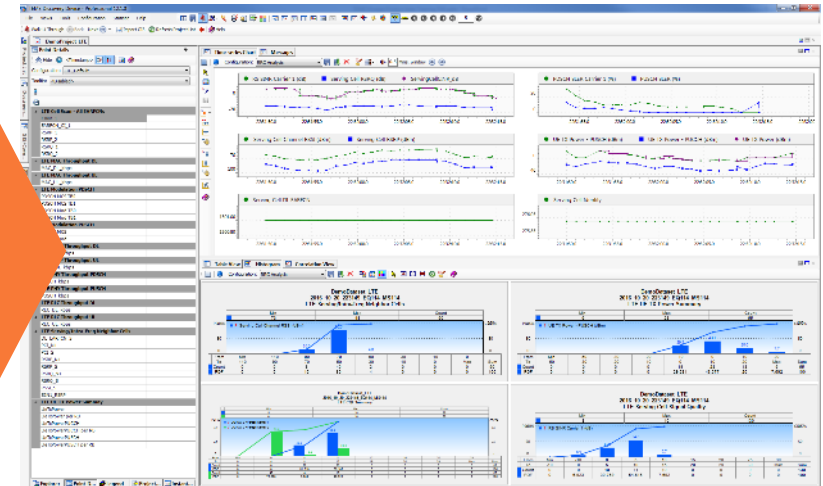


## Real-time Test Orchestration TEMS Director



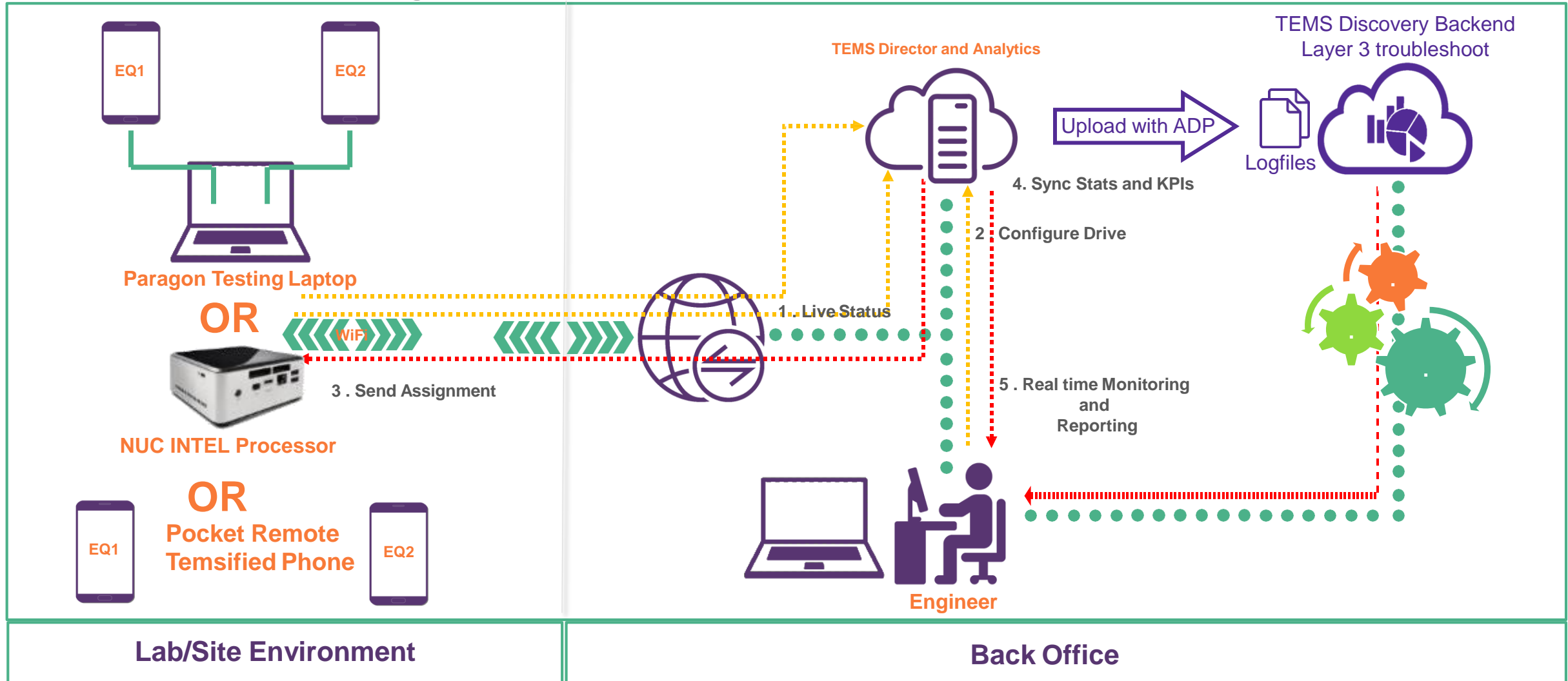
All tests are managed centrally, with real-time data analysis & reporting

## Analytics & Post-Processing



Collected data is further exploited using TEMS Discovery or 3<sup>rd</sup> party solutions

# Remote Real-Time Control & Reporting Automated Testing

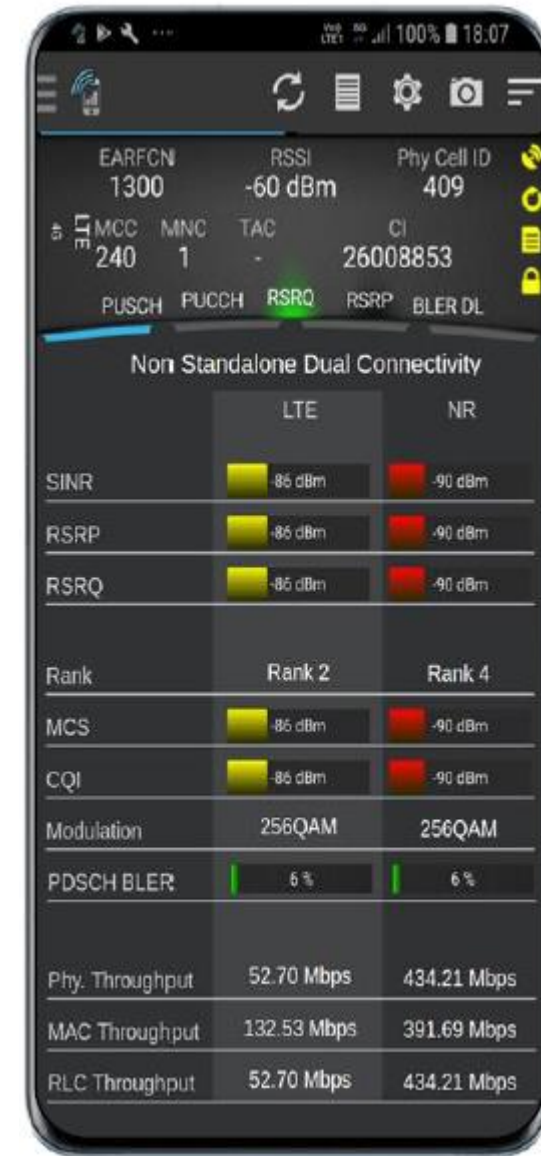


# Introducing 5G Testing



# Introducing 5G NR Testing

- **TEMS Pocket 22.1** Including additional NR information
- **Chipset**
  - Qualcomm SD865 based versions for Americas, Asia
  - Samsung Exynos 990 based version for EU/Asia
- **5G**
  - 5G Non-Standalone (NSA), Standalone (SA), Sub6 / mmWave
- **LTE**
  - Enhanced 4x4 MIMO
  - Up to 7CA
  - LTE Cat.20. Up to 2.0Gbps Download / Up to 150Mbps Upload





# What's New - 5G Developments

We support devices that are built with 2nd generation chipsets...

Close cooperation with vendors and operators has allowed us to develop support for a huge number of devices (quickly)... Connected device support is key for success.

- The new Qualcomm Snapdragon 865 Platform provides a number of key features
  - Includes new Qualcomm X55 modem supports 5G SA and DSS. It provides 7.35Gbps in mmWave and 5.1Gbps in sub-6GHz.
- The new Samsung Exynos 990 5G Mobile Processor
  - Includes new Samsung Exynos 5123 5G Modem supports E-UTRA-NR Dual Connectivity (EN-DC) that provides 7.35Gbps in mmWave and 5.1Gbps in sub-6GHz
- Requires TEMS Pocket 5G option

# 5G NR Stand-Alone testing

For early adopters, infrastructure vendors and labs, now possible to test 5G NR Stand-Alone, where 5G radio bearer is used for both control signaling and payload transfer. (Previously, in NSA mode, only the payload used the 5G radio bearer)

Part of that, TEMS Pocket supports full Layer-3 signaling, RRC (Radio Resource Control inf.), as well as NAS (Non-Access Stratum related inf.), crucial for availability and connectivity verification.

Samsung Galaxy S20+ has the capability to collect 5G NR SA information, (so do other devices with Qualcomm X55 or Exynos 5123 chipset)

Picture/ KPIs

# Auto-Pinpointing





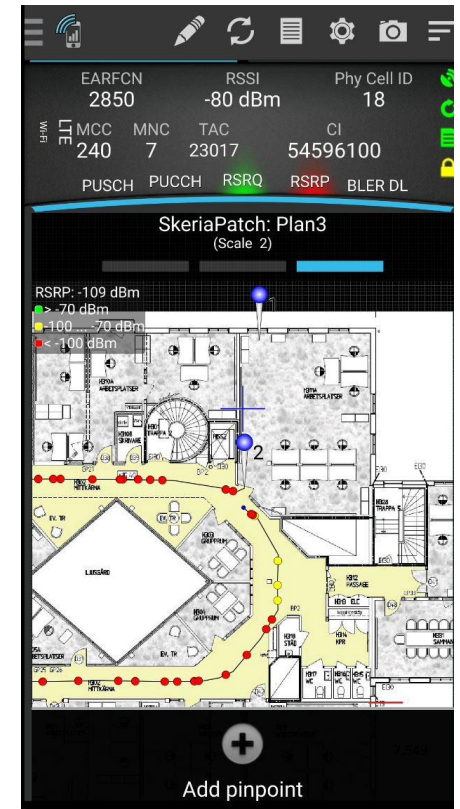
# Indoor Testing through Cutting Edge Innovation

Reduces time to collect data with up to 50%

Location resolution is handled directly by the TEMS Pocket device and replaces legacy pinpointing techniques. It means that users can simply set up the device and go, focusing on monitoring test progress instead of tracking waypoints on the screen.

For more information visit:

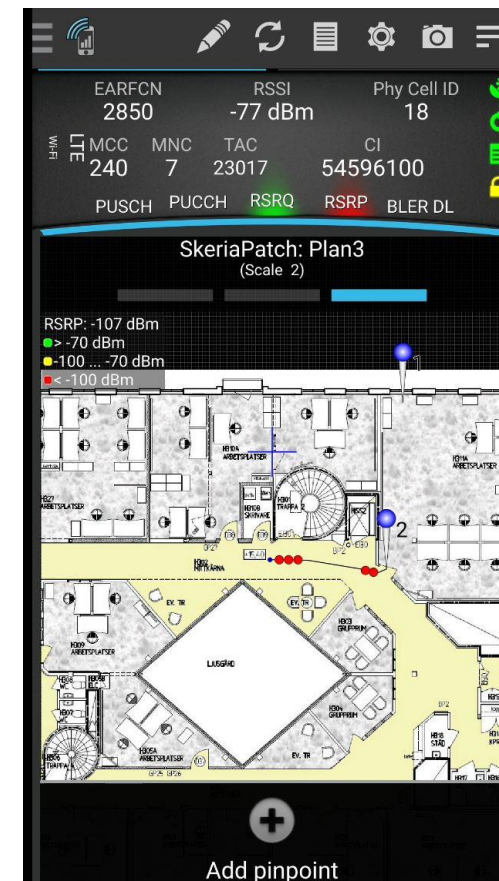
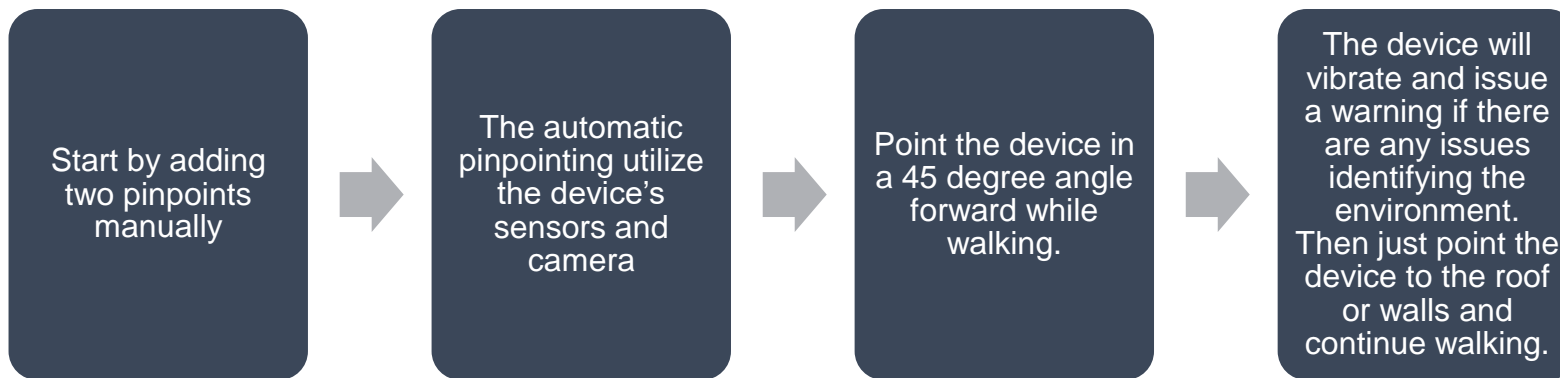
<https://www.infovista.com/resources/tems/automatic-pinpointing-with-tems-pocket>







# How to use the auto pinpointing



# Scanning





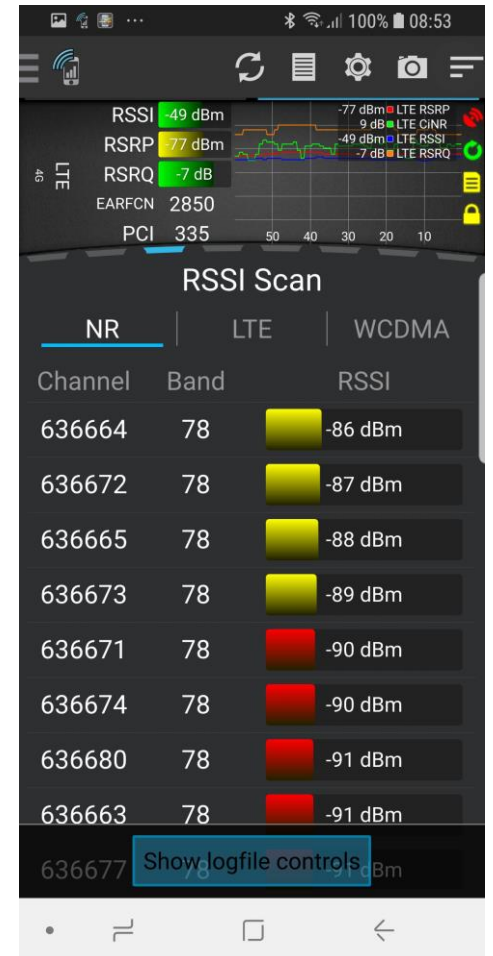
# Light weight 5G scanning solution

## Support for 5G scanners, RSSI scan

TEMS Pocket provides a **light weight** solution for 5G scanning. Connecting your scanner via Bluetooth or USB to your TEMS Pocket saves about 1kg in absolute weight compared to a PC-based solution making it optimal for indoor and walk testing. Walk testing 3 hours corresponds to about 14000 steps, with a weight reduction of 1kg it's a significant saving.

Combined with our automated pinpointing, providing an even **more accurate positioning** makes TEMS Pocket the optimal tool for your 5G roll-out.

Requires TEMS Pocket PCTEL Bundle, 12-months



# IoT Improvements





# What's New – IoT Improvements

Requires TEMS Pocket IOT option , 12-months

TEMS Pocket 22.0.1 further enhanced with new features allowing you to test and verify IoT characteristics important for different applications.

- Round Trip Time (RTT) delay testing, by doing service testing (FTP/ HTTP/ UDP/ Ping) over DoNAS, which is important to verify for time critical applications
- Power saving mode verification, by measuring belonging L-3 timers (T3412/ T3324) controlling the eDRX logic, giving you the possibility to avoid unnecessary power consumption impacting IoT battery performance negatively, and shortening the uptime.

# TEMS Pocket Remote



# TEMS Pocket Remote

This option allows TEMS Pocket devices to be controlled remotely from TEMS Director-Fleet.

This allows these devices to be used by completely unskilled staff, whose only task is to move them around.

# Devices



# Samsung Galaxy S20+

## Fully TEMSified device

- Samsung Galaxy 20+ – SM-SC52 (Japan Docomo variant)
- Samsung Galaxy 20+ – SM-SCG02 (Japan AU variant)
- Samsung Galaxy 20+ – SM-G986W\*
- Samsung Galaxy 20+ – SM-G986U\*
- Samsung Galaxy 20+ – SM-G986B\*
- Samsung Galaxy 20+ – SM-G9860





# Qualcomm Snapdragon 865 based devices

- Sony Xperia 1 II (mark2) 5G – XQ-AT51 (US / EEA / Russia)
- Sony Xperia 1 II (mark2) 5G – XQ-AT52 (TW / HK / SEA )
- OnePlus 8 5G – IN2011, IN2013, IN2017
- Xiaomi Mi 10 Pro 5G – M2001J2G



# Other devices supported

Supported devices supplied by Infovista	Introduced in version	End of Maintenance
OnePlus 7 Pro 5G GM1920	TP21.2	2020-09
OnePlus 7 Pro GM1913	TP21.2	2020-09
OnePlus 8 5G IN2011, IN2013, IN2017	TP22.1.1	2021-09
Samsung Galaxy A90 SM-A908B	TP21.3	2020-11
Samsung Galaxy S20+ 5G SM-G986B/U	TP22.0.1	2021-06
Samsung Galaxy S10+ 5G SM-G977B/U/T	TP21.2	2020-09
Samsung Galaxy S10 SM-G973F/U	TP21.2	2020-09
Samsung Note 10+ 5G SM-N9760	TP21.2	2020-09
Samsung Note 10+ 5G SM-N976Q	TP21.2	2020-09
Sony Xperia 1 (mark II)	TP22.1.1	2021-09
Xiaomi Mi Mix 3 5G M1810E5GG	TP21.3	2020-11

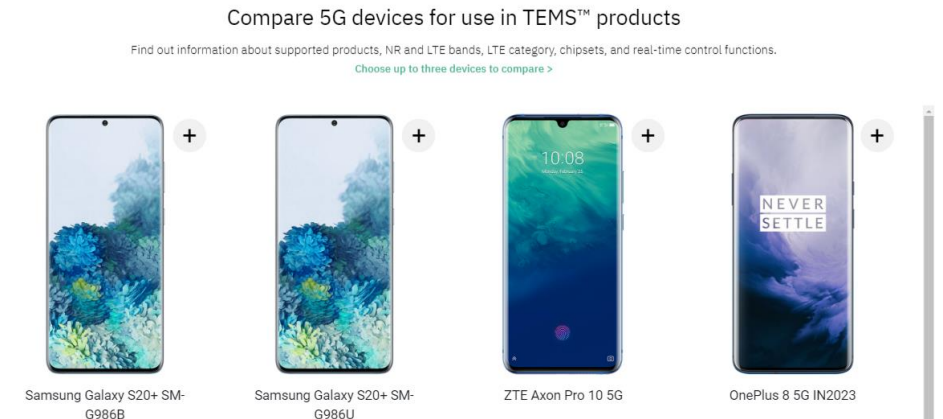
# New Devices

Devices supported by TEMS is now available here

- <https://support-tems.infovista.com/document/Test/DeviceList/index.php>

Moreover, we have included a new Device Comparison tool on the TEMS page

- [https://know.infovista.com/device-comparison/p/1?utm\\_source=website&utm\\_medium=ad&utm\\_campaign=TEMSPortfolio](https://know.infovista.com/device-comparison/p/1?utm_source=website&utm_medium=ad&utm_campaign=TEMSPortfolio)





# TEMS Director

# Workorder Assignment

1. Create the Camping/test title , priority, and tags information
2. Choose the test scripts, triggers, DoD, and equipment's requirements files
3. Define the script parameters. i.e: Phone numbers, dynamic URLs..
4. Define script start/end triggers. i.e: date/time, location, position...
5. Assign the workorder to a specific kit(s) or client(s).

**Direct Assignment**

Direct Assignment  
Create Work Order > Day1\_SSV\_Highway

Information

**Direct Assignment**

Name: Day

Refresh

<<Groupless Work Orders>>

Work Orders	Active	Assigned	Priority	SIM	Modified Date
Day1_SSV_Highway 3 file(s) assigned	<input checked="" type="checkbox"/>		High (23)		Mar 28, 2020, 9:09:54 PM
Day1_SSV_Highway 3 file(s) assigned	<input checked="" type="checkbox"/>		High (23)		Mar 28, 2020, 9:09:54 PM

Assigned Clients

Assigned Groups

Information: DESKTOP-CB9GH43

Files

Script Parameters

Triggers

SIM

Available Clients

Search Available Clients

- APAC\_S10Lite
- APAC-LenovoLite
- APAC-OnePlus
- APAC-Pixel3
- APAC-Xiaomi
- DESKTOP-CB9GH43
- IT&E-S8
- LT-AALNAJJAR-2
- LT-ATAHA
- LT-RHO
- NDET 5GNR2

Save Cancel



# Live Map Monitoring

Drive Route Tracking

Trace Events on the Route

Events Viewer Details

The image displays three overlapping screenshots of the TEMS™ Director Fleet Events/Map interface, demonstrating its capabilities for live map monitoring. Each screenshot shows a sidebar with navigation options (MONITORING, MEASUREMENT, MANAGEMENT, ADMINISTRATION) and a main content area with a map and event details.

**Top Screenshot:** Shows the 'Events/Map' view with a 'Route' selected. The map displays a yellow route line. The event details panel shows:

- Status: i
- Event Time: Mar 25, 2020, 2:28:13 PM
- Probe Time: Mar 25, 2020, 1:28:13 PM
- Client: DESKTOP-CB9GH4J
- Category: Sync
- Event: Syncing content - Syncing local content with backend

**Middle Screenshot:** Shows the 'Events/Map' view with a 'Route' selected. The map displays a yellow route line. The event details panel shows:

- Status: i
- Event Time: Mar 25, 2020, 2:28:12 PM
- Probe Time: Mar 25, 2020, 1:28:12 PM
- Client: DESKTOP-CB9GH4J
- Category: Sync
- Event: Sync summary - Client 'EQ1 Samsung SM-G950F ODM+' is uploaded to the Fleet manager, Client 'DESKTOP-CB9GH4J' is uploaded to the Fleet manager, Client 'EQ2 Samsung SM-G950F ODM+' is uploaded to the Fleet manager, Events uploaded (2)

**Bottom Screenshot:** Shows the 'Events/Map' view with a 'Route' selected. The map displays a yellow route line. The event details panel shows:

- Status: i
- Event Time: 3/25/2020, 2:11:41 PM
- Client: EQ2
- Category: Service
- Event: Ping - Started (EQ2\Samsung SM-G950F ODM+)

The interface also includes a 'Get Route' button, a search bar, and various filters for events. The bottom screenshot shows a zoomed-in view of the map with a location marker and a detailed event log.

# Live Statistical Dashboard

Customized Charts

Events Viewer

Device Information

Radio Information

Signal Information

TEMS™ Director | Fleet 🔔 ? ⓘ 👤 infovista

TEMS™ Director | Fleet 🔔 ? ⓘ 👤 infovista

TEMS™ Director | Fleet 🔔 ? ⓘ 👤 infovista

TEMS™ Director | Fleet 🔔 ? ⓘ 👤 infovista

TEMS™ Director | Fleet 🔔 ? ⓘ 👤 infovista

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**MONITORING** Time Zone: Asia/Dubai | 25 March 2020 14:32:16

Dashboard Refresh Rate: 10 seconds | Date Range: 25 Mar 2020 14:00:00 ~ 25 Mar 2020 14:59:59

Client Profile One chart per row | Default Profile | Add new chart... | Setting...

**DESKTOP-CB9GH4J**

1 s TEMS Paragon CID :-

EQ1 1 s 3G SC: 40

EQ10 1 h CID :-

EQ11 1 h CID :-

EQ12 1 h CID :-

EQ13 1 h CID :-

EQ14 1 h CID :-

EQ15 1 h CID :-

EQ16 1 h CID :-

EQ2 1 s CID :-

EQ3 1 h CID :-

EQ4 1 h CID :-

EQ5 1 h CID :-

EQ6 1 h CID :-

Main

General

Radio Information

Signal Information

Signal Quality (dB):	-12.00
Serv. Sig Strength (dBm):	-68.00
Serv. Sig Strength Full (dBm):	-58.00

	Aborted	Success Rate (%)
HTTP Get	13	92.86
Ping	12	85.71
RAT Lock	27	100.00
Wait	26	100.00

---

**MEASUREMENT**

Script Designer

Files

Triggers

Parameters

Work Order Templates

Direct Assignment

Projects

---

**MANAGEMENT**

Clients

Group Resources

Software

SIMs

Tags

Custom Resources

Settings Template

---

**ADMINISTRATION**

Users

Fleet Configuration

SMS Providers

SMS Configuration

# Definition of Done (DoD) and Definition of Failure (DoF)

Pre and Post conditions built using control logic in a **graphical structure of logical expressions**.

- Work Order progress validation – example: fulfillment validation
- Service testing validation – example checking number of test activities executed (Voice/HTTP/FTP/Ping/Streaming/etc.) and Value Element level.
- Service testing validation based on targets. example: A given “number” of tests should be performed.

The screenshot displays a configuration interface with three main sections: Goals, Failures & Warnings, and Scope.

**Goals:** A section titled "What are the criteria for work order completion? You can define multiple Goal criteria and link them on an AND/OR basis." It contains three logical expressions:

- Expression 1: Radio • Lte • Neighbor[64] • Rsrp at LTE Neighbor Index [ 1 ] is less than -65 DecibelMilliWatt on EQ1
- Expression 2: Radio • Lte • Neighbor[64] • Rsrp at LTE Neighbor Index [ 1 ] is more than or equal to -75 DecibelMilliWatt on EQ1
- Expression 3: Radio • Lte • ServingCell[8] • CellIdentity • eNodeB at LTE Serving Cell Index [ 1 ] is not equal to 16455 on EQ1

The expressions are connected by logical operators: AND, OR, and OR.

**Failures & Warnings:** A section titled "How should failures be handled? You can set up warnings and errors for events occurring outside of your defined Goals/Scope. It is recommended that you, for each Goal/Scope, also define a Failure that captures any criteria that are not satisfied." It contains one logical expression:

- Expression: Stop when: Data • PdpContextActivationEvent occurs more than 15 time(s) on any equipment

The expression is connected to a plus sign (+) in a dashed box.

**Scope:** A section titled "When should the Goal criteria be valid? Outside of the Scope, your defined Goals will become ignored." It contains two time-based conditions:

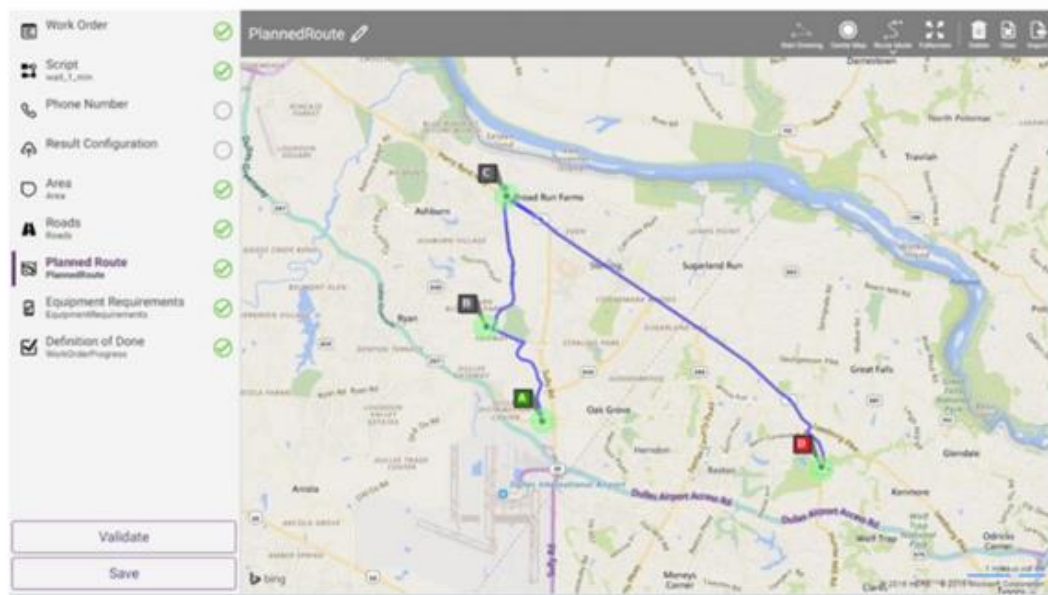
- Time: After 08:00
- Time: Before 17:30

Each time condition is connected to a plus sign (+) in a dashed box.

# Drive Test Route/Area Planning

This option enables conditional testing start-off. The workorder could be assigned in prior to start measuring when the drivers enter pre-planned area or route. This feature complements with DoD where it full-fill the testing automation to start/end data collection without human intervention

### Plan and Calculate Routes



### Pre-Planned Area



# Trial Activities Summary

23 March 19	Activity				
	Activity Name ↑	Succeeded	Failed	Aborted	Success Rate (%)
	Activate	147	9	1	93.63
	Deactivate	54	3	0	94.74
	HTTP Get	3	3	0	50.00
	Reboot	4	0	0	100.00
	Wait	22	0	1	95.65

24 March 19	Activity				
	Activity Name ↑	Succeeded	Failed	Aborted	Success Rate (%)
	Activate	18	1	0	94.74
	Answer	38	2	5	84.44
	Deactivate	12	0	0	100.00
	Dial	41	6	4	80.39
	Hang Up	53	0	0	100.00
Wait	83	0	6	93.26	

25 March 19	Activity				
	Activity Name ↑	Succeeded	Failed	Aborted	Success Rate (%)
	Activate	4	0	0	100.00
	Airplane Mode	110	0	0	100.00
	Deactivate	2	0	0	100.00
	FTP Download	91	4	0	95.79
	FTP Upload	70	25	0	73.68
	HTTP Get	93	2	2	95.88
	Ping	93	2	0	97.89
	RAT Lock	181	0	0	100.00
Wait	186	0	0	100.00	



# Driver Tester View

SELECTION

OVERVIEW

MAP

STATISTICS

SELECTION

OVERVIEW

MAP

STATISTICS

SELECTION

OVERVIEW

MAP

STATISTICS

### Statistics

AA.Main Data Test 1

Definition of Done

Goals

Script completion

Service Statistics

<b>EQ1 (94%)</b>	✓	✗	⊘	Σ	
Activate	1	0	0	1	
Wait	47	0	0	47	
FTP Download	8	3	0	11	
FTP Upload	10	1	0	11	
HTTP Get	10	2	0	12	
Ping	10	2	0	12	
Airplane Mode	24	0	0	24	
RAT Lock	23	0	0	23	
<b>EQ2 (96%)</b>					
Activate	1	0	0	1	
Wait	71	0	0	71	
FTP Download	17	0	0	17	
FTP Upload	9	8	0	17	
HTTP Get	18	0	0	18	
Ping	18	0	0	18	
Airplane Mode	36	0	0	36	
RAT Lock	35	0	0	35	

SYSTEM

UPLOAD

infovista

**Route**

0%

Overall progress

Definition of Done

Service Success Rate

95%

CLUSTER

SETTINGS

CLUSTER

SETTINGS

CLUSTER

SETTINGS

# We know 5G.

<https://know.infovista.com/weknow5g/p/1>

